



# COMPLETE

## EyeCare West

Jeffrey D. Hutchison, D.O. | Elizabeth Cockerill, O.D.

April 10, 2026

Dear Valued Patient,

I am writing to share some important and positive news about my practice. Effective June 1, 2026, Complete EyeCare West is joining Moses, Mouser & Associates, a respected local private practice committed to delivering the same high-quality, compassionate care our patients have always received.

I am not retiring—I will continue practicing medicine and will be transitioning to the primary location of Moses, Mouser & Associates at 1600 Gateway Circle Grove City, OH 43123. This move allows me to join a collaborative team with expanded resources, while ensuring continuity of the personalized care you deserve.

We are dedicated to making this transition as seamless as possible for you. You will continue to have access to high-quality care during and after the change, including scheduled appointments with me at the new location, the same level of attention to your health needs, and full support from our experienced staff throughout the process.

Our practice also includes Elizabeth Cockerill, OD, who provides independent eye care to many of our patients. While all medical records remain owned by the practice - Complete EyeCare West, and will transfer securely to Moses, Mouser & Associates as part of this transition, Dr. Cockerill will continue to see patients at location(s) to be finalized before the transition is effective. We will make her plans available once they are solidified so you may continue care with her if you choose.

Regardless of your provider within the practice, if you prefer to continue your care with another provider outside of Moses, Mouser & Associates, we will gladly assist. Upon your signed authorization, we will promptly transfer your medical records to your new provider (or provide copies to you) and do everything possible to ensure smooth continuity of your care. We are happy to assist in recommending options, facilitating referrals, or transferring your records to a provider of your choice.

Our team will reach out soon with details about your upcoming appointments, any adjustments to scheduling, and how to contact us at the new practice. If you have an appointment already scheduled, we will confirm or reschedule it as needed to minimize any disruption.

We truly value the trust you have placed in us over the years, and it is our priority to support your ongoing health care needs. If you have any questions or concerns about this transition, your appointments, privacy protections, or records access/transfer, please contact our office at (614) 878-1571 before May 29, 2026, or at (614) 908-4928 on/after June 1, 2026. We are here to help and appreciate your understanding during this exciting step forward.

Thank you for allowing us the privilege of caring for you. We look forward to continuing to serve you.

With warm regards,

Jeffrey Hutchison, DO

Elizabeth Cockerill, OD

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